



with you, step by step

Integrated Policy for Quality and Environmental Management Systems



Lleal S.A.U is a company that aims to represent a national and international reference in the manufacture of process equipment and installations destined for the pharmaceutical, cosmetic, food, paint, ceramic and chemical sectors in general. In a continuous optimization of our Quality and Environmental Management Systems, Lleal, S.A.U defines the principle directives that represent our responsibility and commitment as follows:

- » To comply with all the applicable legal regulations, as well as the additional requirements acquired voluntarily and that are related to both safety and health of the workers as well as quality of the services provided and the ambient aspects derived from such activities.
- » To focus the management towards our customers, satisfying their requirements and expectations, and offering them competitive products.
- » To obtain and increase the **satisfaction of our customers**, by continuously improving the effectiveness and efficiency of the integrated systems, assuring quality in all system processes.
- » To guarantee reliability as one of the basic issues of the company competitiveness.
- » To **encourage participation** of all in fulfilling a common objective, sharing information and knowledge.
- » To **promote formation of the staff**, in order to guarantee that all the workers are in a position to fulfill the required competences and to carry out their work and responsibilities as successfully as possible.
- » To improve perception and involvement of the entire personnel staff in the integrated management systems, thereby encouraging the entire organization to speak one single language of management.
- » To establish and **revise** regularly the **planification**, indicators and objects of the Integrated Administration System, taking decisions based on the data and the information acquired.
- » To develop activities within the concept of total quality.
- » To integrate quality together with the environmental management.
- » To establish mutually beneficial relationships with the suppliers.
- » To **promote energetic efficiency, reutilization and recycling**, and in general the saving of natural resources. To **reduce** whenever possible, the generation of **residual waste and emissions** involved in the development of the activities both directly and indirectly derived from the work of the suppliers.
- » To **protect the environment**, identifying and evaluating the risks and the ambient aspects.

The above-mentioned commitments must be known and understood by all the members of the organization and are available to the public, customers, suppliers and companies carrying out work in our installations.

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LLEAL S.A.U.
General Manager
Mr. Alexandre Lleal Tost

